

## LIST OF CONTRIBUTORS

<i>Ulla Andin</i>	Skaraborg Hospital Group, Lidkopingsjukhus, Lidköping, Sweden
<i>Raffaella Cagliano</i>	Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy
<i>David Coghlan</i>	School of Business, Trinity College Dublin, Dublin, Ireland
<i>Maria Figueroa</i>	School of Industrial and Labor Relations, Cornell University, New York, NY, USA
<i>Andreas Hellström</i>	Centre for Healthcare Improvement, Department of Technology Management and Economics, Chalmers University of Technology, Gothenburg, Sweden
<i>Tony Huzzard</i>	School of Economics and Management, Lund University, Lund, Sweden
<i>Michael H. Kanter</i>	Southern California Permanente Medical Group, Pasadena, CA, USA
<i>Arun Karpur</i>	Employment and Disability Institute, School of Industrial and Labor Relations, Cornell University, Ithaca, NY, USA
<i>Liana Katz</i>	Healthcare Transformation Project, School of Industrial and Labor Relations, Cornell University, New York, NY, USA
<i>Peter Lazes</i>	Healthcare Transformation Project, School of Industrial and Labor Relations, Cornell University, New York, NY, USA

- Emanuele Lettieri* Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy
- Svante Lifvergren* Skaraborg Hospital Group, KSS, Skövde, Western Region, Sweden
- Annachiara Longoni* Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy
- Cristina Masella* Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy
- Eilish McAuliffe* Centre for Global Health and School of Medicine, Trinity College Dublin, Dublin, Ireland
- Arienne McCracken* Center for Effective Organizations, Marshall School of Business, University of Southern California, Los Angeles, CA, USA
- Susan Albers Mohrman* Center for Effective Organizations, Marshall School of Business, University of Southern California, Los Angeles, CA, USA
- Franco Molteni* Valduce Hospital Villa Beretta Rehabilitation Center, Costa Masnaga, (Lecco), Italy
- Tony O'Brien* Special Delivery Unit, Department of Health, Dublin, Ireland
- Abraham B. (Rami) Shani* Orfalea College of Business, California Polytechnic State University, San Luis Obispo, CA, USA; Politecnico di Milano, Milan, Italy
- Christopher G. Worley* Center for Effective Organizations, Marshall School of Business, University of Southern California, Los Angeles, CA, USA