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# Retraction notice: Using e-wallet for business process development: challenges and prospects in Malaysia

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The publishers of the *Business Process Management Journal* wish to retract the article by Alam, M.M., Awawdeh, A.E. and Muhamad, A.I.B. (2021), "Using e-wallet for business process development: challenges and prospects in Malaysia", *Business Process Management Journal*, Vol. 27 No. 4, pp. 1142-1162. <https://doi.org/10.1108/BPMJ-11-2020-0528>.

An internal investigation into a series of submissions has uncovered evidence that the peer review process was compromised. As a result of these concerns, the findings of the article cannot be relied upon. This decision has been taken in accordance with Emerald's publishing ethics and the COPE guidelines on retractions.

The authors of this paper would like to note that they do not agree with the content of this notice.

The publisher of the journal sincerely apologizes to the readers and authors, who were not found to be involved in any malpractice.

The retracted article is available at: <https://doi.org/10.1108/BPMJ-11-2020-0528>.



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