2020 and beyond
Welcome to the first issue of The TQM Journal of 2020. I would like to begin by sharing good news about the journal CiteScore. Powered by Scopus, CiteScore metrics evaluate serial citation impact over a three-year period. It is a consistent method of tracking journal performance annually. The journal CiteScore for 2018 was 2.51. The 2019 score will be available soon. A method of tracking journal performance on a monthly basis is CiteScore Tracker. While this can fluctuate month to month, I am pleased to inform you that our December CiteScore Tracker score was 3.28. This is the highest score the journal has ever achieved. This is down to the hard work of all the journal’s stakeholders but especially the authors who submit such high quality manuscripts, the reviewers for the thoroughness of their reviews and of course those scholars and researchers who are citing works published in The TQM Journal in their own work. A list of the people who have reviewed papers for the journal in 2019 will soon appear on the journal website.

Next I would like to urge our entire readership to regularly visit the journal homepage and in particular the link “Journal News inc calls for papers”. This link will take you to news of any quality related conferences the journal supports, the list of reviewers mentioned above, as well as calls for papers for any special issues that the journal may be publishing in the future. These special issues are usually managed by a guest editor. There is currently a call for papers for a special issue on “Balancing the ‘hard’ and the ‘soft’ shades of TQM” where the link will take you to more details of submission requirements. This will have a publishing date of 2021. Anyone who has any suggestions for a special issue topic and who would like to guest edit the journal should get in touch with me in the first instance to discuss their ideas.

Finally, thank you all for supporting the journal throughout 2019 and I look forward to your continuing support in 2020.

Alexander Douglas