

## LIST OF CONTRIBUTORS

|                               |                                                                                                     |
|-------------------------------|-----------------------------------------------------------------------------------------------------|
| <i>Marika Arena</i>           | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>Doireann Barrett</i>       | The Gluten Free Kitchen Company, Tralee, Ireland                                                    |
| <i>Raffaella Cagliano</i>     | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>Federico F. A. Caniato</i> | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>David Coghlan</i>          | Trinity Business School, Trinity College Dublin, Dublin, Ireland                                    |
| <i>Paul Coughlan</i>          | Trinity Business School, Trinity College Dublin, Dublin, Ireland                                    |
| <i>Ahmed Deif</i>             | Orfalea College of Business, California Polytechnic State University, San Luis Obispo, CA, USA      |
| <i>Hillary Femal</i>          | IFCO Systems, Tampa, FL, USA                                                                        |
| <i>Marco Formentini</i>       | School of Management, University of Bath, Bath, UK                                                  |
| <i>Paola Garrone</i>          | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>Verónica León-Bravo</i>    | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |

|                               |                                                                                                     |
|-------------------------------|-----------------------------------------------------------------------------------------------------|
| <i>Annachiara Longoni</i>     | ESADE Business School, University Ramon Llull, Barcelona, Spain                                     |
| <i>Davide Luzzini</i>         | Audencia Business School, Nantes, France                                                            |
| <i>Francesca Mapelli</i>      | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>Damien McLoughlin</i>      | UCD Michael Smurfit Graduate Business School, University College Dublin, Dublin, Ireland            |
| <i>Marco Melacini</i>         | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>Susan Albers Mohrman</i>   | Marshall School of Business, University of Southern California, Los Angeles, CA, USA                |
| <i>Antonella Moretto</i>      | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |
| <i>Denise O’Leary</i>         | School of Nursing, Midwifery and Health Systems, University College, Dublin, Dublin, Ireland        |
| <i>Mark Pagell</i>            | UCD Michael Smurfit Graduate Business School, University College Dublin, Dublin, Ireland            |
| <i>Lorelei Oriel Palacpac</i> | Marshall School of Business, University of Southern California, Los Angeles, CA, USA                |
| <i>Sally Breyley Parker</i>   | TimeZero Enterprises, LLC, Shaker Heights, OH, USA                                                  |
| <i>Alessandro Perego</i>      | Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Milan, Italy |

- Madeleine Pullman* School of Business Administration,  
Portland State University, Portland,  
OR, USA
- Kristen Rainey* Google, Mountain View, CA, USA
- Clare Rigg* Management School, University of  
Liverpool, Liverpool, UK
- Sedef Sert* Department of Management, Economics  
and Industrial Engineering, Politecnico di  
Milano, Milan, Italy
- Abraham B.  
(Rami) Shani* Orfalea College of Business, California  
Polytechnic State University, San Luis  
Obispo, CA, USA
- Mary Shelman* Harvard Business School, Harvard  
University, Boston, MA, USA
- Jay Singh* Orfalea College of Business, California  
Polytechnic State University, San Luis  
Obispo, CA, USA
- ManMohan S. Sodhi* Cass Business School, City University  
London, London, UK
- Paolo Strano* Semi di Libertà, Roma, Italy
- Christopher S. Tang* UCLA Anderson School, University of  
California, Los Angeles, CA, USA
- Cameron Wilk* Health Action Council, Lakewood,  
OH, USA
- Christopher G. Worley* Centre for Leadership and Effective  
Organizations, NEOMA Business School,  
Reims, France