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**SUSTAINABLE HOSPITALITY
MANAGEMENT: DESIGNING
MEANINGFUL ENCOUNTERS
WITH TALENT AND
TECHNOLOGY**

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CONTENTS

<i>List of Figures</i>	<i>ix</i>
<i>List of Tables</i>	<i>xi</i>
<i>About the Contributors</i>	<i>xiii</i>
<i>List of Contributors</i>	<i>xvii</i>

Introduction	1
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SECTION I HOSPITALITY AND EXPERIENCE(S)

Critical Discourse Analysis of Airbnb Reviews: Exploring Value Co-creation	11
<i>Levi van der Heijden and Tanya Bondarouk</i>	

Smart Resident–Driven City Hospitality: An Explorative Study About How Smart Principles Can Create Long-term Value for the Communities of the City Centre	27
<i>Youree Park and Karoline Wiegerink</i>	

The Hospitable Patient Journey in a Dutch Cancer Clinic	43
<i>Angelique Lombarts</i>	

SECTION II TALENT(S) AND WORKFORCES IN THE HOSPITALITY SECTOR

A Qualitative Exploration of Sustainable Talent Management of Hospitality Interns' Career Intentions based on their Pre-, Post- and Present Practical Placement Experiences	63
<i>Vicky Teeuwisse and David W. Brannon</i>	

The Role of Organizational Culture Types on Person-Organization Fit and Organizational Alienation Levels of Hotel Workers	83
<i>Yurdanur Yumuk and Hülya Kurgun</i>	

Making it Happen – A Strategy for Learners with Disabilities: Full Inclusiveness as an Innovation Agent	105
<i>Karl A. Russell and Anja Hellenschmidt</i>	

SECTION III TECHNOLOGY AND SUSTAINABILITY

Conformity of Hospitality Services to SDGs Related to Accessibility and Technology	119
<i>Nil SONUÇ</i>	
Understanding Corporate Responsibility in the Hospitality Industry: A View Based on the Strategy-as-Practices	137
<i>Arjan van Rheede and Andriew Lim</i>	
Business Process Management Approach in the Hospitality Industry	145
<i>Jan Hán, Martin Petříček and Štěpán Chalupa</i>	
Sustainable Development Goals in Hospitality Management	159
<i>Aldo Alvarez-Risco, Alfredo Estrada-Merino and Ricardo Perez-Luyo</i>	
A Case Study on the Impact of Artificial Intelligence on a Hospitality Company	179
<i>Myriam Bounatirou and Andriew Lim</i>	
<i>Index</i>	189

LIST OF FIGURES

Figure 1.	Drivers of Hospitality Industry Growth.	2
Figure 1.	A Theoretical Framework: Manifestation of Values through the Cocreation Process in Airbnb.	14
Figure 1.	City Hospitality Model.	30
Figure 2.	Resident-driven City Hospitality Model.	31
Figure 3.	Two Components of Smart City.	33
Figure 4.	Smart City Hospitality Model.	34
Figure 5.	Strategy Pyramid.	36
Figure 6.	Summary of the Governance Structures and Design Principles.	36
Figure 7.	Resident-driven City Hospitality of the App InZutphen.	39
Figure 8.	Current Governance Structure and Design Principles of the Mobile App <i>InZutphen</i> .	40
Figure 1.	Research Model.	91
Figure 1.	Conceptualization of eTourism for Development.	122
Figure 2.	Data Flow in Smart Hospitality Network.	124
Figure 1.	A Conceptual Framework for Analyzing Strategy-as-Practice.	142
Figure 1.	Overview Model of a Hotel.	147
Figure 2.	Model of Links.	148
Figure 3.	Process Area: Provision of Accommodation Services.	150
Figure 4.	Company Structure – Accommodation.	152
Figure 5.	Overview of Application Systems.	153
Figure 6.	Framework of Simulator Algorithm (Version 2.2.19).	154
Figure 7.	Basic Simulator Indicators Scheme (Version 2.2.19).	156

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LIST OF TABLES

Table 1.	An Overview of the Analyzed Profiles on Airbnb.	17
Table 2.	An Overview of All Values, Indicators and Manifestation of Values in Discourse.	18
Table 1.	The Most Important Findings of Stage 1.	50
Table 2.	Findings on Touch point Communication, in Particular on Shared Decision-Making.	51
Table 3.	Findings on Touch point Food Delivery.	51
Table 1.	Demographic Attributes of Participants.	92
Table 2.	Organizational Culture Types.	93
Table 3.	Participants' Levels of Person-Organization Fit.	95
Table 4.	Participants' Levels of Organizational Alienation.	96
Table 5.	Participants' Levels of Person-Organization Fit.	98
Table 6.	Participants' Levels of Organizational Alienation.	99
Table 1.	Examples of the Sustainable Applications of Technology and Accessibility Found at Hotels in İzmir According to the Interviews.	129
Table 2.	Awareness Level of Hotels in İzmir on the Technology Conformance to SDGs.	129
Table 3.	Conformity of Hotels by Category in İzmir to Accessibility Requirements in Line with SDGs.	132
Table 1.	Definitions on the Three Key Concepts of S-as-P.	141
Table 1.	Type of Processes.	150
Table 1.	Main Barriers to Implementing Building Retrofitting (Alam et al., 2016).	166
Table 2.	Research Linking Innovation in Hospitality Industry.	167

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