INDEX

Accountability, 9, 12, 17, 23, 95, 114, 132
Airwave, 51, 52, 53, 58
Ambulance service, 6, 8, 51, 58
Audit Commission, 30, 72, 103, 105, 126
Austerity, 24, 136
  localism, 68, 107, 134
Best Value, 27, 99, 104
Bob Neil, 107
Bonfire of the quangos, 79
Brandon Lewis, 7, 110
Brexit, 3, 81, 134, 136
Building regulations, 4, 33, 42, 85
Cambridgeshire, 83, 84
Caroline Spelman, 77
Chartered Institute for
  Public Finance and
  Accountancy (CIPFA), 56, 57
Coalition government, 5, 7, 13, 78, 101
Commissioning, 7, 109

Comprehensive Area
  Assessments (CAAs), 30, 74, 106, 107
Comprehensive
  Performance
  Assessments, 72, 104
Conservative, 24, 30, 76, 84
Continuous improvement, 18, 27, 29, 69, 77
Control room, 49–54
Cutback management, 78, 79, 81
Dame Judith Hackitt, 4, 32, 42, 134
Data poor, 49, 60, 128
Departmental Expenditure Limits, 27
Department of
  Communities and
  Local Government (DCLG), 2, 14, 80, 105, 126
Emergency Services
  Network (ESN), 53
Equality and diversity, 73
Eric Pickles, 2, 31, 106, 126
Essex, 83, 84
Evidence based policy making, 31, 85, 135
External audit, 22, 28, 30, 70
Fire Brigades Union, 108, 115
FiReControl, 52
Fire service emergency cover toolkit (FSET), 48
FM Global Resilience Index, 5

George Osborne, 79
Gordon Brown, 17, 27, 74
Greater Manchester, 32, 51
Grenfell Tower, 3, 4, 45, 81, 133

Hereford and Worcestershire, 83, 84

Her Majesty’s Fire Service Inspectorate (HMFSI), 68, 103
Her Majesty’s Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS), 5, 95

Her Majesty’s Inspectorate of Police, 68
Home Office, 2, 3, 47, 81, 97, 133

Home Secretary, 1, 65, 95, 116, 133

Incident response, 44–49
Inspection for improvement, 99, 105
Integrated Risk Management Plans/Planning, 6, 46, 70, 127

Joint Emergency Services Interoperability Principles (JESIP), 58

Kent, 51

Lancashire, 51, 57
Local Area Agreements (LAAs), 28, 74, 75

Local Government Association, 30, 76, 77, 135
Local Public Service Agreements, 28, 72
London, 32, 84

Merseyside, 51, 55
Modernisation, 17, 68, 104

National Audit Office (NAO), 1, 26, 108
National Fire Chiefs Council (NFCC), 43, 68, 82, 109
National frameworks
The Fire and Rescue National Framework 2006-08, 72–74
Fire and Rescue National Framework 2008-2011, 74–77
Fire and rescue national framework for England 2012, 77–81
Fire and rescue national framework for England 2018, 81–86
New Labour, 8, 25, 29, 68, 76, 99
New Public Management, 8, 9, 68
New York Fire Department, 45
Nick Hurd, 4, 7
Nick Raynsford, 85
Nolan principles, 22–24
Northamptonshire, 83, 84
Northern Ireland, 29, 32
North Yorkshire, 83, 84
One-place, 74, 75, 106
Oxfordshire, 57
Peer challenge, 107, 117
Performance improvement, 30, 51
management, 22, 30, 31, 49, 50, 69
management data model, 49
measurement, 1, 20, 29
monitoring, 1, 20, 29
regime, 4, 13, 18, 128, 134
Philip Hammond, 78
Police
police reforms, 102
police service, 96–100
Policing and Crime Act, 3, 8, 68, 110, 126
Police and Crime Commissioners, 32, 68, 101
Police Fire and Crime Commissioners (PFCC), 32, 68, 83
Prevention and protection, 54–56
Procurement, 32, 71
Public Accounts Select Committee, 1, 7, 126
Public safety, 6, 22, 80, 118, 135
Public Service Agreements, 27, 28
Public Value, 8, 9, 12, 61, 134
Regional Management Boards, 71, 75
Resilience, 5
Resource envelope, 24–26
<table>
<thead>
<tr>
<th>Term</th>
<th>Page Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scotland</td>
<td>29, 32, 51, 69, 115</td>
</tr>
<tr>
<td>Sector led improvement</td>
<td>30, 131</td>
</tr>
<tr>
<td>Shropshire</td>
<td>83, 84</td>
</tr>
<tr>
<td>Sir Tom Winsor</td>
<td>101</td>
</tr>
<tr>
<td>Spending Review</td>
<td>25, 27, 70</td>
</tr>
<tr>
<td>Staffordshire</td>
<td>83, 84</td>
</tr>
<tr>
<td>Standards Board</td>
<td>33, 43, 82, 128, 135</td>
</tr>
<tr>
<td>Statement of Assurance</td>
<td>57</td>
</tr>
<tr>
<td>Theresa May</td>
<td>1, 31, 81, 95, 130, 132</td>
</tr>
<tr>
<td>Tony Blair</td>
<td>17, 69</td>
</tr>
<tr>
<td>Transparency</td>
<td>17, 32, 126</td>
</tr>
<tr>
<td>Tripartite policing arrangements</td>
<td>98</td>
</tr>
<tr>
<td>Use of Resources</td>
<td>73, 75, 85, 106</td>
</tr>
<tr>
<td>Value for money</td>
<td>18, 26, 69, 102</td>
</tr>
<tr>
<td>Wales</td>
<td>29, 40, 103</td>
</tr>
<tr>
<td>Wendy Thompson</td>
<td>105</td>
</tr>
<tr>
<td>West Midlands</td>
<td>46</td>
</tr>
<tr>
<td>Wicked issues</td>
<td>26, 69</td>
</tr>
<tr>
<td>Zoe Billingham</td>
<td>109</td>
</tr>
</tbody>
</table>