<table>
<thead>
<tr>
<th>Concept/Professional Area</th>
<th>Pages/Sections</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting profession</td>
<td>8–9, 103–107, 121–122 identity struggles, 41–43</td>
</tr>
<tr>
<td>Architecture, engineering, and design identity struggles, 43–44</td>
<td></td>
</tr>
<tr>
<td>Arts and culture identity struggles, 43–44</td>
<td></td>
</tr>
<tr>
<td>Auditing profession</td>
<td>8–9 identity struggles, 41–43</td>
</tr>
<tr>
<td>Behavioural perspective</td>
<td>2, 5 in coping with hardships, 100–103</td>
</tr>
<tr>
<td>Certification systems</td>
<td>78</td>
</tr>
<tr>
<td>Chartered accountants</td>
<td>99–100</td>
</tr>
<tr>
<td>Collaboration</td>
<td>65</td>
</tr>
<tr>
<td>Commercialism</td>
<td>8–9, 39, 43–44</td>
</tr>
<tr>
<td>Commercial logics</td>
<td>42, 54–55</td>
</tr>
<tr>
<td>Complex phenomenon</td>
<td>professional identity, 2</td>
</tr>
<tr>
<td>Coping with hardships</td>
<td>behavioural perspective in, 100–103</td>
</tr>
<tr>
<td>Country analysis</td>
<td>21</td>
</tr>
<tr>
<td>Creativity</td>
<td>39, 40–41, 43–44</td>
</tr>
<tr>
<td>Crisis of professional identity</td>
<td>60–66</td>
</tr>
<tr>
<td>Deontology</td>
<td>62–63</td>
</tr>
<tr>
<td>De-professionalization</td>
<td>3–4, 59–60, 66–74, 119, 121–122 professionals’ attempts to manage. See Professionals’ attempts to manage uncertainties and de-professionalization</td>
</tr>
<tr>
<td>Deskilling</td>
<td>71</td>
</tr>
<tr>
<td>Duplicate elimination</td>
<td>18–19</td>
</tr>
<tr>
<td>Economic volatility</td>
<td>3, 97, 120</td>
</tr>
<tr>
<td>External image</td>
<td>perception, 106</td>
</tr>
</tbody>
</table>
Flexibility-oriented approach, 74–92
categorization, 39, 40
individuals, role of, 81–85
categorization of, 39, 40
institutions and organizations, role of, 85–88
multi-level approach to, 46–55, 47–52
vision of, 88–92
per type of profession, 41–45
Framing questions, 18
Identity threats, 40–41, 117, 118
Generic reference to PSFs identity struggles, 45
Impression management, 42, 43–44, 117, 118
Gig economy, 97
Inclusion criteria, 18–19
Globalization, 77–78, 89–90
Instability, 115
Goal orientation, 101–102, 107, 108–109, 110–112
Institutional approach, 14–15
perceived external image and, 102–103, 121–122
Identity threats, 40–41, 117, 118
Institutional gaze, 85–87, 89
Identity narrative, 118
Institutional practices, 64
Identity practices, 63
Integration, 15, 116
Identity struggles, 13, 14, 18
ISI Web of Knowledge database, 18
antecedents of, 19–45
Italian educational and training sectors, identity crisis in, 67–70
Job crafting, 42, 43–44, 45, 55, 118
Job insecurity, 40, 115, 120
Knowledge accumulation, 80
Knowledge construction, 80
Learning goal orientation, 101–102

Macro-role transitions, 12–13
Management consulting identity struggles, 45
Managerialism, 39
Marketing and PR identity struggles, 45
Micro-role transitions, 12–13
Multi-level approach, 11, 16–17, 18–19 to identity struggle, 46–55, 47–52

Negotiation, 61–63

Organizational behaviour, 5
Organizational change, 116
Organizational demands, 45, 53–55
Organizational expectations, 45
Organizational identity, 11, 13, 101
Organizational practices, 63
Organization studies, 5

Perceived external image, and goal orientation, 102–103, 121–122
Performance goal orientation, 101–102

Precariousness, 59–60, 66–74, 86–87
Precarization, 3, 95, 119
Previous literature on professional identity, 10–17
Proactive behaviour, 116, 117
Proactive personality, 99, 100, 103, 106–107, 108–111, 121–122
Professional autonomy, 117–118
Professional crisis, 18
Professional group, 64, 67, 118–119
Professional identity, 18
Professionalism, 8–9, 39, 69–70, 72, 93, 119–120
Professional prestige, 40
Professionals’ attempts to manage uncertainties and de-professionalization, 95
behavioural perspective in coping with hardships, 100–103
case study, 103–107
data and procedures, 105, 106
measures, 105–107
research context, 103–104
findings and discussion, 107–111
future research agenda, 113
Index

theoretical and practical implications, 111–113
Proletarianization, 3, 59–60, 66–74, 95, 119
Proliferation of regulations, 78
Quality of studies, assessment of, 18–19
Research design, 17–19
Resistance, 16
Risk exposure, 82–83
Role ambiguity, 11
Role attribution, 54–55
Role clarity, 43
Role integration, 12–13
Role segmentation, 12–13
Role tension, 13, 14, 15

Savoir bricoleur, 88–89, 90–91
Segmentation, 15, 116
Self-affirmation, 64
Self-efficacy, 99
Self-employment, 72
Self-image, 99
Sensemaking, 118

Single-level analysis, 11
Social identity theory, 12
Study analysis, 20
Summarizing results, 19, 22–38
Sustainability, 88
SWOT analysis, 61

Technological change, 3, 97, 120
Technology, role of, 75–77
Threatened identity, 13, 14, 18
Threatened professionals, 18
Turnover intention, 40, 41–42, 45, 46

Uncertainties, 80, 91
professionals’ attempts to manage. See Professionals’ attempts to manage uncertainties and de-professionalization

Work identity, 83, 84, 90–91, 92